Voice Message

Message waiting indicator on the idle screen indicates that one or more voice messages are waiting at the message center. The power indicator LED slowly flashes red.

To listen to voice messages:

1. Press ⌨ or the **Message** soft key.
2. Follow the voice prompts to listen to your voice messages.

To update your Voice Mail Greetings:

1. Press ⌨ or the **Message** soft key.
2. Enter in your password, by default it is "4567"
3. Enter Option "0", then record options "1" and "2" to your satisfaction

Customizing Your Phone

Call History

1. Press the **History** soft key when the phone is idle, press ⌃ or ⌄ to scroll through the list.
2. Select an entry from the list, you can do the following:
- Press the **Send** soft key to place a call.
- Press the **Delete** soft key to delete the entry from the list.

If you press the **Option** soft key, you can also do the following:
- Select **Detail** to view detailed information about the entry.
- Select **Add to Contacts** to add the entry to the local directory.
- Select **Add to Blacklist** to add the entry to the blacklist.
- Select **Delete All** to delete all entries from the list.

Speed Dial

To configure speed dial keys:

1. Email into **voip@rockymountainsys.com** and provide the speed dial position you'd like to edit, and what to edit it to.

To use the speed dial key:

Press the speed dial key to dial out the preset number.

> **Note:** You can add contacts from the call history easily. For more information, refer to **Call History** above.

Volume Adjustment

- Press [⎯⎯⎯] during a call to adjust the receiver volume of the handset/speakerphone/headset.
- Press [⎯⎯⎯] when the phone is idle to adjust the ringer volume.

Ring Tones

1. Press the **Menu** soft key when the phone is idle, and then select **Settings->Basic Settings-> Ring Tones**.
2. Press ⌃ or ⌄ to select the desired ring tone.
3. Press the **Save** soft key to accept the change.

Data at the speed of light

Rocky Mountain Systems, Inc.

Ultra-elegant IP Phone

www.rockymountainsys.com

Quick Reference Guide

Placing a Call

Using the handset:

1. Pick up the handset.
2. Enter the number, and then press the **Send** soft key.

Using the speakerphone:

1. With the handset on-hook, press 🔊 .
2. Enter the number, and then press the **Send** soft key.

Using the headset:

1. With the headset connected, press 🎧 to activate the headset mode.
2. Enter the number, and then press the **Send** soft key.

> **Note:** During a call, you can alternate between the headset, hands-free speakerphone and handset modes by pressing the **Headset** key, **Speakerphone** key or by picking up the handset. Headset mode requires a connected headset.

Answering a Call

Using the handset:
Pick up the handset.

Using the speakerphone:

Press 🔊 .

Using the headset:
Press 🎧 .

> **Note:** You can ignore an incoming call by pressing the **Reject** soft key.

Ending a Call

Using the handset:
Hang up the handset or press the **Cancel** soft key.

Using the speakerphone:

Press 🔊 or the **Cancel** soft key.

Using the headset:
Press the **Cancel** soft key.

Redial

- Press 🔄 to enter the placed call list, press ⌃ or ⌄ to select the desired entry, and then

  press 🔄 or the **Send** soft key.
- Press 🔄 twice when the phone is idle to dial out the last dialed number.

Call Mute and Un-mute

- Press 🎤 to mute the microphone during a call.
- Press 🎤 again to un-mute the call.

Call Hold and Resume

To place a call on hold:

Press the **Hold** soft key during an active call.

To resume the call, do one of the following:

- If there is only one call on hold, press the **Resume** soft key.

If there is more than one call on hold, press ⌃ or ⌄ to select the desired call, and then press the **Resume** soft key.

Call Transfer

You can transfer a call in the following ways:

Blind Transfer

1. Press the **Tran** soft key during an active call. The call is placed on hold.
2. Enter the number you want to transfer to.
3. Press the **Tran** soft key.

Semi-Attended Transfer

1. Press the **Tran** soft key during an active call. The call is placed on hold.
2. Enter the number you want to transfer to, and then press #️⃣ .
3. Press the **Tran** soft key when you hear the ring-back tone.

Attended Transfer

1. Press the **Tran** soft key during an active call. The call is placed on hold.
2. Enter the number you want to transfer to, and then press #️⃣
3. Press the **Tran** soft key when the second party answers.

Call Forward

To enable call forward:

1. Press the **Menu** soft key when the phone is idle, and then select **Features**->**Call Forward.**
2. Select the desired forward type:
   Always Forward----Incoming calls are forwarded unconditionally.
   Busy Forward----Incoming calls are forwarded when the phone is busy.
   No Answer Forward----Incoming calls are forwarded if not answered after a period of time.
3. Enter the number you want to forward to. For **No Answer Forward,** press ⌃ or ⌄ to select the desired ring time to wait before forwarding.
4. Press the **Save** soft key to accept the change.

Call Conference

1. Press the **Conf** soft key during an active call. The call is placed on hold.
2. Enter the number of the second party, and then press the **Send** soft key.
3. Press the **Conf** soft key again when the second party answers. All parties are now joined in the conference.
4. Press the **Cancel** soft key to disconnect all parties.

> **Note:** You can split the conference call into two individual calls by pressing the **Split** soft key.